



NATIONAL CREDIT UNION CARD PROGRAM

Potential Canada Post Strike - Key Messages for Your Members:

- Cardholders are expected to continue to make payments by the due date during any postal disruption.
 - Cardholders can continue to make payments through online banking or in person at their credit union.
 - Balances, payment amount/minimum payment and due dates are available through:
 - MyCardInfo.
 - Card Services at [1-855-341-4643](tel:1-855-341-4643).
 - Electronic statements are available through MyCardInfo.
- New cards, replacement cards, statements and letters sent by mail may experience delays.
- This is a great time to sign-up for MyCardInfo and electronic statements.
 - To enroll for MyCardInfo, simply go to mycardinfo.com and select your credit union's name. From there, just follow the instructions to register.
 - You can also sign-up for electronic statements at MyCardInfo.
- Card Services (member Contact Center) will be ready to respond to your inquiries regarding your Collabria credit card and the strike.